SAFETY PRECAUTIONS

Before use, please carefully read “SAFETY PRECAUTIONS” and use it properly.

Please follow precautions carefully to avoid any possible personal injury or damage to the product.

For safety reasons and in order to clearly indicate potential dangers, should the product be used improperly, precautions marked in the following manners must be strictly noted.

WARNING: Improper operating may be seriously hurt to users.

CAUTION: Improper operating may be hurt to users or damaged to the product.

Applicable surroundings

To avoid any electrical shock or injury, do not use it in a bathroom or damp place!

To avoid fire, do not use product on or near any heating device or under direct sunshine!

To avoid fire, do not use product on electro-thermal carpet or other heaters!

Make sure to place the product on level and smooth surface at all time!

Unsuitable users

People suffering from the following conditions should consult with their doctor before use.

- People under treatment, injuries or abnormalities
- Serious tumour patients.
- Pregnant or menstruating women.
- Acute diseases.
- Cardiac problems.
- Osteoporosis patients.
- Use of heart pacemakers or any other internal medical electrical apparatus.

PROHIBITIONS

Instructions on using remote controller

Do not operate the remote controller with wet hands.

Do not throw onto the ground or under water.

Do not pull connecting cord.

Do not place anything heavy on remote controller.

It is advisable to keep the remote controller on its original stand.

SPECIFICATIONS

Description: Deluxe Multi-functional Massage Chair

Model: OS-2000

Rated voltage: 110-120V~

Rated Frequency: 50/60Hz

Power: 230W

Safety: Class I
CARE AND MAINTENANCE

**ADVICE** Always remove plug from power socket when performing maintenance on chair. Do not remove plug from power socket with damp cloth or wet hands to avoid accidents.

**Maintenance method**

- **Main body**
  - To remove dirt from plastic parts and armrests, wipe with damp cloth using mild cleaning agent and dry thoroughly with clean cloth.

- **Remote Controller**
  - Wipe remote controller with dry cloth only.

- **Back Cushion and Pillow**
  - If dirty, clean with damp cloth and mild cleaning agent, followed by a clean damp cloth and leave to dry.

- **Storing Method**
  - After dusting and cleaning, keep chair in a dry place. If stored for long time, cover to avoid spoilage.

- **Inspection**
  - Following Phenomena?
    - Parched smell
    - Periodically Insensitive Touch
    - Electric wire heating
    - Other abnormal phenomena

  In case of accident, please pull off the plug and contact agent or our company. Do not allowed to disassemble or fix by yourself.

  **Notice**
  - Do not use alcohol, caustic agents or detergents etc. to avoid damage, discolouring, splitting etc.
  - Never use damp materials to clean remote controller to avoid accidents.

  **Notice**
  - Avoid leaving in direct sunlight, or in excessive heat as this will cause fading and colour change.

SAFETY PRECAUTIONS

**Terms of Using**

- When descending the footrest or backrest, use moderate pressure and be sure there are no obstructions and children near or under the footrest or backrest.
- Before use, uncover back cushion and make sure inside cushion is in good order together with all other parts. Should any part be damaged contact distributors immediately and do not use until repaired.
- To avoid any fire or damage to the product, rated voltage must be used only.
- Keep supply cord unobstructed at all time, i.e. not twisted, knotted, over flexed or pulled and do not place anything heavy on it.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similar qualified persons in order to avoid any hazard.
- Do not allow children or unconscious people to use product without any assistance.
- Do not allow children to play on the product.
- To avoid any injuries, do not use it immediately after meals.
- Make sure to load not more than two people in case of any hazard or injury.
- Do not use pointed or sharp objects on or near product at any time and avoid dragging on material of product.

**Notice**

- Make sure there is no any dangerous objects i.e. cell phone, knife, watches, sharper to avoid any hurt.
- Do not use it while smoking to avoid fire.
- Do not use other medical apparatus when operating the product.
- Should any abnormalities occur when using, stop to consult with doctor.
- When disconnecting plug from power socket, be sure to hold insulating bush instead of supply cord.
- Move product on the fragile wood or carpet floor in case of any damage to the floor or truckle.
- Do not use it for medical purposes.
- After use, turn power off.
- Do not use petrol, caustic agents and spray pesticide for cleaning.
- Do not sit on backrest, armrest and footrest to avoid any injury or damage.
- Allow only authorized technicians to handle any breakdown, repair or alteration to the product.

**Notice**

- When storing or maintenance, remove plug from power socket and make sure not to operate by wet hands to avoid any hazard.
- When storing, remove plug from power socket.
- When power was cut off, make sure to switch off and detach plug from power socket.

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FUNCTIONS AND FEATURES

1. The ergonomically shaped backrest moving structure design does more suit semasiology and offer best massage efficiency.
2. Automatic body scanning technology effectively adjusts massage positions.
3. Delicate massage presents humanistic and overall massage enjoyment. The backrest moving mechanism between neck and waist performs kneading, tapping, shiatsu and synchronization massage modes. Meanwhile adjustment of speed and width helps to relieve muscular fatigue and improve blood circulation.
4. Equipped with heating devices on waist, it effectively improves lumbar blood circulation.
5. High power motors on perineum part offers strong vibration force.
6. Feet bottoms are adopted wavelike massage and heating together to scatter cold and make you feel better.
7. Lower back adopts wavelike air pressure massage. Air bags at thigh, buttock and leg parts have been filling and releasing air alternatively to offer repeated air pressure massage and really helps to relax nerve and improve blood circulation for lower body.
8. Movable arms air pressure massage mechanism supplies alternative air pressure massage to arms.
10. MP3 music player introduces OTG technology which is very easy and convenient to renew songs.

TROUBLE SHOOTING

<table>
<thead>
<tr>
<th>Symptoms</th>
<th>Please check below</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>“xiu xiu” or “da da” sound</td>
<td>It is attributed to the construction of the chair or from friction between the massage rollers and the leather cover</td>
<td>Normal</td>
</tr>
<tr>
<td>Not operating</td>
<td>If plug has slipped out of power socket?</td>
<td>Connect plug</td>
</tr>
<tr>
<td></td>
<td>If power has been switched off</td>
<td>Switch on</td>
</tr>
<tr>
<td></td>
<td>If fuse was broken</td>
<td>Replace same type of fuse</td>
</tr>
<tr>
<td>Abnormal playing for certain music</td>
<td>does music format match MP3</td>
<td>Replace music format</td>
</tr>
<tr>
<td>Double sound be heard when pressing buttons</td>
<td>U disc has been initializing</td>
<td>Select buttons after 5-10 seconds</td>
</tr>
<tr>
<td></td>
<td>Is there any MP3 format music inside U disc?</td>
<td>Check it by computer</td>
</tr>
<tr>
<td>Soundless of speaker</td>
<td>If headphone still stays headphone connector</td>
<td>Pull out headphone</td>
</tr>
<tr>
<td></td>
<td>If it is the lowest volume or turns off volume</td>
<td>Turn up volume</td>
</tr>
<tr>
<td>Over-current on motors</td>
<td>Is it over-burden on backrest and calf shelf?</td>
<td>Decrease burden on backrest and calf shelf</td>
</tr>
</tbody>
</table>

If above solutions haven’t solved the problems, turn off power, remove plug from power socket and contact the local distributors or headquarter for repair and maintenance.
**OPERATING METHOD**

- **MP3 music player**
  The product includes MP3 music player inside, either speaker or headphone are available to enjoy music.
  1. Connect U disc with songs into USB jack.
  2. 5-10 seconds later, please operate auxiliary remote control to play music.

- **DVD/MPEG/ TV player (optional)**
  Implied LCD TV player system
  1. VCD, MP3 and DVD both are acceptable.
  2. Pick up normal TV channels with wired cable.
  3. See DVD/MPEG system manual for detailed operating methods.

- **After use...**
  1. After use, turn off power and remove plug from power socket.
  2. Keep the remote controller in the bracket.
  3. To avoid any accidents or damage, make sure to turn off power and remove plug from power socket.
  4. Should the product not be used for a long time, store the product.
  5. Storing way:
     - Firstly reposit footrest and backrest to the lowest and upmost position separately, turn off all massage functions and remove plug from power socket, then release lock lever as figured to lay the backrest onto the seat cushion.
**NAME AND FUNCTION FOR EACH PART**

**Interior structure**

- Arms air bags
- High power vibration motors at perineum part
- Buttock air bags
- Calves air bags
- Feet air bags
- Soles heating
- Backrest massage mechanism
- Waist sides heating
- Thighs air bags

**Function areas on main remote control**

- Manual modes area
- Memory modes area
- VFD area
- Semi-auto modes area
- Full auto modes area

**OPERATING METHOD**

**Power on**

- Connect plug to power socket.
- Switch on.

**Backward reclining**

Keep pressing “−” button, backrest gradually goes down while footrest comes up with double sound reminding. When it reaches desired angle, release “−” button, backrest and footrest stop moving. When backrest and footrest reach upmost and lowest position separately, a reminding sound occurs. If backrest reaches upmost, while footrest is still ascending, a continuous sound will occur, please keep pressing the button, footrest will ascend till upmost point. Meanwhile footrest can be adjusted separately by “−” button and “+” button. During footrest ascend/descend, backrest keeps still, when footrest reaches up most/lowermost point, a continuous sound will be heard.

**Forward reclining**

The operating method is the same as “backward reclining”
PREPARATIONS BEFORE USE

Assembly method

Step 1: 
Unpack the carton and take chair out of carton by at least four people

Step 2: 
Unfolding the backrest to 115°, a reminding sound means backrest locked.

Step 3: 
Connect air bag tubes and stick seat cushion

Step 4: 
Fix the pillow cushion with backrest by using of zipper

Step 5: 
Lay the electric wire inside the remote control bracket and fix the remote control bracket with four screws.

Step 6: 
All above steps are done, connect main remote control, auxiliary remote controller, and U disc into the related jacks, then connect power, switch on and start working.

NAME AND FUNCTION FOR EACH PART

Instructions on buttons

Full auto modes area

When power on, VFD is lighted on, function buttons and memory buttons are flashing for users' selection. When power off, massage chair resets, at this moment, all buttons are invalid. button keeps flashing to start standby mode. After reset, VFD will be shut off.

Full automation: There are four automation from RECOVERY, EXTENT, RELAX and REFRESH to cater for different ages of people.

Semi-auto modes area

Neck & Shoulder AUTO: Select neck and shoulder automatic programs.

Back & Waist AUTO: Select back and waist automatic programs.

Air bags AUTO: Turn on/off air bags automatic programs

Air bags strength: There are five air forces for selection. When it reaches minimum/maximum point, a double sound alarm will be heard.

Turn on/off seat vibration.

Vibration intensity adjustment: There are five vibration intensities for selection. When it reaches minimum/maximum point, a double sound alarm will be heard.

Turn on/off back heating function.

Turn on/off soles heating functions.
Preparations Before Use

Installation Place
- Safety distance around massage chair.
- Horizontal interval of backrest between upmost and lowest point should be more than 50 cm.
- Horizontal interval of footrest between upmost and lowest point should be more than 20 cm.

Floor Protection
- The product could damage the floor, so a medium material under the chair (carpet for instance) is strongly advised to use for floor protection.

Surroundings
- Don't keep the product in a bathroom or damp place to avoid electricity leaking.
- Don't keep the product near stove or heating devices to avoid fire or damage to the leather cover.

Grounding Connection
- The product belongs to class I electric appliance. Please make sure to confirm ground connection to avoid electricity leaking or any accident when using.

Movement Ways
- Lift the front of the chair by using footrest and push with two hands to start moving. When moving chair do not have persons or objects on chair to avoid overturning; Do not move or drag the massage chair on a delicate floor; Do not move chair by holding on to the seat or backrest, footrest must be used only; The chair is heavy, so handle with care.
NAME AND FUNCTION FOR EACH PART

Instructions on auxiliary remote controller

MP3 music player instructions
- Play/pause current music.
- Stop music and back to first song when replaying.
- Previous song.
- Next song.
- Turn up volume.
- Turn down volume.

Note 1: The volume can change the effect of the music rhythm massage mode.
Note 2: Should any abnormality occurs on mp3 system or facilities have not been installed, a double sound will be heard when pressing the buttons.

Backrest and footrest ascend and descend buttons on auxiliary remote control fulfill the same functions as on the main remote control.

NAME AND FUNCTION FOR EACH PART

Manual modes buttons. After selecting this button, the button is lightened and other buttons inside manual modes area are activated at the meantime.

Backrest massage modes selection
- Turn on/off kneading mode.
- Turn on/off tapping mode.
- Turn on/off kneading and tapping mode.
- Turn on/off pummel mode.
- Turn on/off shiatsu mode.
- Turn on/off rhythm mode. Back tapping will be synchronized with high frequency signal, while seat vibration with low frequency signal of music rhythm.

Back massage locate
- Select overall massage position.
- Select partial massage position.
- Select point massage position.

Back massage speed adjustment
- There are five speeds for selection. Invalid for “shiatsu” massage mode. When it reaches minimum/maximum point, a double sound will be heard.

Back massage width adjustment
- There are three sections for selection. Invalid for “shiatsu” and “synchronization” massage modes. When it reaches minimum/maximum point, a double sound will be heard.

Air bags positions selection
- Turn on/off arms air bags massage.
- Turn on/off seat air bags massage.
- Turn on/off leg and foot air bags massage.
NAME AND FUNCTION FOR EACH PART

VFD area descriptions
1. Time display: during working, it shows surplus time, the default time is 20 minutes
2. Backrest auto modes indications: it will be lightened under six backrest auto modes from “RECOVERY”, “EXTENT”, “RELAX”, “REFRESH”, “UPPER BACK AUTO” and “LOWER BACK AUTO”, while they are invalid under any other modes.
   - Knead
   - Tapping
   - Wavelet
   - Pummel
   - Shiatsu
   - Rhythm
4. Back massage location mode
   - Overall mode: for the whole backrest.
   - Partial mode: on the basis of current position, massage area extends one third of overall.
   - Point mode: Pause at current point, desired massage points will be fulfilled by selecting “back upward and downward” button.
5. Backrest and footrest ascend and descend
   - Footrest ascend and descend indication
   - Backrest ascend and descend indication
6. Shoulder position adjustment and back massage mechanism resets
   - 6.1 Back massage mechanism resets indicator.
   - 6.2 Reference position: every interval distance keeps 2cm.
   - 6.3 The massage mechanism position indicator refer to the reference position.
7. Soles heating indication.
8. Waist sides heating indication.
10. Lower back air bags indication.
11. Upper back massage points and mechanism position indication.
12. Back mechanism massage speed indication: there are five speeds in total.
13. Back mechanism massage width indication: there are three widths.
14. Air strength indication: there are five air strengths.
15. Vibration intensity indication: five intensities.
16. Memory functions indication.
   - Memory functions on
   - Memory setting complete
17. Body figure scanning indication.