Zero Gravity Space Capsule Massage Chair

SMC6850
Operation Manual

Make your life healthy and beautiful every day!

Please keep this manual in a safe place for future reference.
Zero Gravity Space Capsule Massage Chair

SMC6850

Introduction

1. Unique 3D Capsule Massage Chair. The specialized features provide firm pressure on the shoulders by offering a selection of kneading, tapping, shiatsu, rolling, pressing and other basic massage functions which can stimulate acupressure points and eliminate fatigue on the entire body. With the automatic test feature the machine can determine different body heights and customize the travel length of the mechanism on your seat back.

2. Automatic Adjustment. The seat, backrest and leg-rest can be separately adjusted by automatic electric actuators to move into a relaxed zero gravity pose. The zero gravity position raises the feet above the head and releases any stress on the back while improving the blood circulation of the brain with stimulated oxygenation. The armrest can move backward or forward simultaneously along with the backrest.

3. New Capsule Built-in Air Pressure Massage. The chair offers built-in air bag massage for both arms combined with additional air bag massage in the seat, the legs and the feet while in zero gravity position providing you with a relaxed feeling throughout your entire body.

4. Inductive Extendable/Retractable Leg-rest Foot-rest Up/Down Motion. The leg-rest can be extended or retracted within 8". The foot-rest can move up and down within 30 degrees and the up/down motion can be performed simultaneously or alternatively to stretch the tendons and the muscles on both sides of the ankles to relieve fatigue, promote blood circulation and encourage immune resistance.

5. Innovative Air Pressure Design. The air bags in the seat and bottom back areas can offer stretching, turning and waist twisting massage functions on corresponding points.

6. Built-in Mp3. The Mp3 allows for broadcasting music through either the speakers or ear headset using U disc, SD card or MMC card.

1. Thanks for choosing SMC6850 massage chair.
2. Please read the manual carefully before using.
3. Keeping the manual in safe place for your reading in at any time.
4. Please pay attention to “Safety Instruction”.

We reserve the right for design modification. It is subject to change without notice. The pictures in this manual are for reference. Please refer to the actual product.

Content

<table>
<thead>
<tr>
<th>Preparation</th>
<th>Attention for safety</th>
<th>External structure parts</th>
<th>Internal structure parts</th>
<th>Schematics of mechanical parts</th>
<th>Mechanical parts list</th>
</tr>
</thead>
<tbody>
<tr>
<td>Installation</td>
<td>Installation</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Massage Operation</td>
<td>The adjustment before massage</td>
<td>Remote control usage method</td>
<td>Operation instruction &amp; function illustration</td>
<td>What is needed to do after finishing massage</td>
<td></td>
</tr>
<tr>
<td>Maintenance</td>
<td>Clean and maintenance</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>Troubleshooting analysis</td>
<td>Technical data</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Please keep this manual in a safe place for future reference.
Attention for safety

Please read this manual carefully for installation to operate the massage chair in correct way.

- “Safety Instruction” is provided in both warning and caution for important safety information.

| Warning | This sign indicates “warning of causing possible death, hurt to body”. |
| Caution | This sign indicates “caution of causing possible hurt, damage to things”. |

## Symbol meaning

- ○ This sign indicates “forbidden behavior”
- ┐ This sign indicates “self disassembly is forbidden”
- ❌ This sign indicates “must follow instruction to operate”
- ▲ This sign indicates “correct operation way for cable”

### Preparation

- Please do not over massage the head.
- Don’t over massage the belly or knees and be careful when massaging the neck area.
- Children or pets are not allowed to play on the chair especially during massage. Standing or sitting on the back or armrest is also not allowed.

### Safety Instruction

- Osteoporosis patient;
- People with heart problems including embedded pacemaker or other medical electronic device inside the body;
- For pregnant women or people not in good health, please consult doctor before operation;
- Children or drunk people are not allowed to use the chair;
- Please don’t sleep in the chair.

#### Warning

- Make sure there are no children or pets or other objects around (under, behind or in front of) the chair at the moment of backrest, leg-rest up/down or leg-rest retraction/extension from reclining position.
- During operation, if you feel abnormal please stop the operation to consult your physician.
- Please do no over massage the head.
- Don’t over massage the belly or knees and be careful when massaging the neck area.
- Children or pets are not allowed to play on the chair especially during massage. Standing or sitting on the back or armrest is also not allowed.
- People who move about difficultly or can’t express themselves must be taken care of strictly and continuously during massage.

#### Caution

- Insert the plug of the chair into correct and suitable power socket.
- Make sure the plug is not inserted into the socket to reduce short circuit or fire risk.
- Unplug the power if in use, stop all massage function and turn off on/off key before unplugging.

### Disassembly and maintenance

- If the chair works dysfunctional, or is broken, splashed with water or falls into water, please have it repaired by professional repairman or send the chair to assigned service agent, self-modification, disassembly or maintenance is forbidden.
- If power cord or plug is damaged, please don’t replace it by yourself, please contact us or appointed dealer for replacement.
- To avoid electric shock or body hurt, please don’t open or disassemble any part of the chair, there is not any attached part of the chair for maintenance by customers.
- Check if leather or cloth material on the back and other areas is broken or not, if broken, no matter how small it is, please stopping using the chair, unplug the power and have it repaired.
**Attention for safety**

---

**Caution**

- Please operate the chair in a flat or level place. To avoid sudden falling.
- Position the chair 40cm from the wall to allow for sufficient space to recline up and down. To make sure the back lying.
- The maximum suggested operating time is 20mins. 5mins for each position beginning with the slight-step massage. A long continuous massage in the same position may cause an uncomfortable feeling. Too long time massage is bad for your body.
- Before sitting on the chair to avoid injury please inspect everything to confirm that the massage heads are in the correct position. To avoid accidental injury.
- Please make sure that the power switch is at the "OFF" position before inserting the plug into the socket. To avoid the accident when turn on the power.
- Turn off all controls before removing plug from outlet. To avoid accident when turn on the power.
- Make sure the plug completely insert into the socket. To reduce short circuits and any fire hazard.
- Installing earth wire in correct way. The plug must be inserted into socket with earth connect. The earth connect couldn't be bend or cut off. To avoid electric shock when any leakage or damage.
- Don't press with hands or step on the massage heads with feet. To avoid accidents or injury.
- Don't put hands or feet in the gap of mechanical parts. Don't drop or embed anything into the slot of massage chair. To avoid accidents or injury.
- Don't stand or sit or put anything on the backrest, armrest or leg-rest. To avoid accidents or injury.
- Don't stand on the chair during operation. To avoid accidents or injury.
- Don't move the chair during operation. To avoid accidents or injury.
- Don't pull out the plug or turn off the power during operation. To avoid accidents or injury.
- Don't put your hands or head between leg-rest when in reclinig position. To avoid accidents or injury.
- Don't use the massage chair while wearing hair curlers. To avoid accidents or injury.
- Don't sit or press on the backrest when the chair is in reclining position. To avoid accidents or injury.
- Don't use the massage chair on exposed skin or with thin clothes. It may cause skin ache. To avoid accidents or injury.
- Keep the chair away from heat, wet, sharp things and corrosive, inflammable, explosive environment. To avoid accidents or injury.
- To use electric blanket or other heating products on the chair is forbidden. To avoid accidents or injury.
- Keep chair away from stove or other warming products. Don't put the chair under the sun or other high temperature place. To avoid accidents or injury.
- Don't use the chair outside. To avoid accidents or injury.

---

**Grounding Instruction**

- The chair is equipped with a cord having an grounding conductor. The plug must be plugged into an appropriate socket that is properly installed and matched with the plug.
- When the fuse is burned out, please turn off the switch and unplug the power. Opening the lid covered the fuse which is located in the switch box. Using a same size fuse to replace the old one, then cover the lid. Or you can find an electrician to replace the fuse.
- Gas pipe: probably cause explosion or fire.
- Phone wire and lightning rod: probably cause electric shock and fire when thundering.
- Water pipe: earth wire is useless where there are plastics.
External structure parts

Name of external structure

- VFD Control
- Control Bracket
- Right Armrest
- Seat Pad
- Leg Rest
- Footrest
- Castor
- Backrest
- Head Pad
- Left Armrest

Internal structure parts

Name of internal structure

- Massage Head
- Air Bag in Armrest
- Air Bag in Shoulder
- Side Air Bag in Seat
- Air Bag in Footsole
- Air Bag in Footrest
### Mechanical parts list

<table>
<thead>
<tr>
<th>No.</th>
<th>Name</th>
<th>Pc’s</th>
<th>No.</th>
<th>Name</th>
<th>Pc’s</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Left armrest assembly</td>
<td>1</td>
<td>22</td>
<td>Caster assembly</td>
<td>2</td>
</tr>
<tr>
<td>2</td>
<td>Left side panel</td>
<td>1</td>
<td>23</td>
<td>Power case assembly</td>
<td>1</td>
</tr>
<tr>
<td>3</td>
<td>Left armrest mobile rack</td>
<td>1</td>
<td>24</td>
<td>Inner armrest panel</td>
<td>2</td>
</tr>
<tr>
<td>4</td>
<td>Seat assembly</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Gas case</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Right side panel</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Right armrest mobile rack</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Footrest assembly</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Seat electric actuator</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>Footrest electric actuator</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>Back electric actuator</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>Right armrest assembly</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>Controller support bar and holder</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>14</td>
<td>VFD controller</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>15</td>
<td>Seat mat assembly</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>16</td>
<td>Pillow</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>17</td>
<td>Back mat</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>18</td>
<td>Back plastomer assembly</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>19</td>
<td>Back frame assembly</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>20</td>
<td>RX07 massage machine</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>21</td>
<td>Back cover</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Installation (1)

**Step 1: Unpacking**

1. Shear the plastic ribbon from the metal support on both armrest sides before removing the chair from the box. Use one hand to hold the leg rest and the other hand to hold the steel tube attached to the backrest. *(See Illustration)*

   - Warning: Do not hold the armrest metal support while removing the chair from the carton. *(“DO NOT HOLD” warning sticker is attached)*

   - Taking two arms from arms box. Catching two sides of the arms and take them out slowly.

### Installation (2)

**Step 2: Lifting up the backrest**

Slowly lift the backrest up to approximately 120 degrees until you hear a light sound that is locking in the connection. Next connect the left and right metal armrest holder and armrest rolling glove with the enclosed bolt. *(See Illustration)*

   - Fix armrest rotating sleeve and mobile rack with screw

**Step 3: Fixed seat protection board**

Remove the seat protection board and make sure the smooth side is positioned to the inside. Align the cylinders and attach thru the holes of the seat metal holder.
Installation (3)

Step 4: Armrest installation

1. Put locating shaft in the behind of armrest to the hole in mobile rack.
2. Connect the connector with pipe in armrest.
3. Put the locating shaft to the hole in front of the armrest mobile rack.
4. Hold the armrest still and push inside, the installation is finished until you hear “da” sound.
5. Install another armrest following above.

Tips (uninstallation): While pulling piece rotating panel behind the armrest by one hand, drag the armrest out of clamp axis by the other pull out the locating shaft in front of armrest, then loose the connector, pull out the locating shaft behind armrest, uninstallation is done.

Installation (4)

Step 6: Install seat air hoses

Connect the seat pad and air hoses on the seat frame aligning the same color when connecting together.

Step 7: Connect back and head pads to seat back

While sitting on the chair connect the head pad with the backrest aligning the bottom of the head pad and ear area to ensure a more comfortable neck massage.

Step 8: Final installation

1. Insert the remote control plug and power plug into the connection hole of the power case located under the backrest. (See Illustration)
   a. Hole is for the remote control plug
   b. Hole is for the power plug
   c. When using the headset earphones insert the earphone plug into the hole provided.
      (See Illustration)
   d. Insert the USB connection into the hole
   e. Insert the SD or MMC card reader into the disc drive.
2. Insert the additional power plug of power cable into the socket
3. Turn on the power (power switch “0/1” and the light turns on)
4. Use the remote control to choose massage function and enjoy the comfortable massage
The adjustment before massage

Environment

Caution

- Don’t use near swimming pool or bath room and other wet place to avoid leakage and electric shock.
- Don’t use under sunlight or near stove and other heating place to avoid upholstery deteriorated.
- Please using chair in flat place to avoid chair falling or noise or other unnecessary trouble.

- Checking areas before chair
  Checking the area when back and leg extended, make sure no people, pet or other things.

- Checking power cable, plug
  1. Cleaning the dust on plug on time (using dry cloth).
  2. No damage, re-do, bend, stretch, tie or press with heavy thing (especially can’t be pressed by the chair) on power cable.

Checking environment

- Space size for using the chair
  At least 40cm from back to wall.

- At least 40cm in front of the leg……!

- Checking surroundings
  When back reclining, leg reclining, leg extended and moving seat, pay attention to:
  ① Checking any person or things in every direction.
  ② Checking the space size.

How to move massage chair

Caution

- Don’t move chair when it’s working to avoid accidents or damage

How to move

- Binding the cables and put in the seat to avoid damage when moving.
- If you plumb the chair, it may damage the inner parts of the chair.
- Don’t use the castor if the floor is wooden or other easy damaged material, It will need 2 or more persons lift the chair.
- Don’t shake the leg, or it may cause damage on the chair.
- Make sure unplug the power and plug can’t touch the floor (it’s better to let the chair in standing status to avoid the back crashing the floor)

Normally

- One person lift the leg to the limited position and continuing lifting to make the gravity falls on the castor. Then pushing chair to destination and set it down.

- Two persons hold the two arms, lift and moving the chair to destination.

Adjustment before massage

- Before adjustment
  Please make sure the massage head in right position, then sit down (to avoid massage roller hit you head)
  - Shoulder testing
    When test shoulder height, if can’t find the shoulder, the chair has acquiescent height.

Right position: Your back cling to the chair back, the head cling to the pillow.

During testing, the massage roller goes up and down to test your body, then the roller stretch out to goes up to test shoulder, it can test your shoulder automatically.

- Avoid testing out wrong shoulder position, which makes you can’t get good massage.

- Kind suggestion
  - When you feel the intensity isn’t strong, take off the pillow or cushion.
  - Because the chair is heavy, it may ruin your floor in long time setting. Please put a blanket or other soft things to protect your floor.
1. Turn the on/off power switch on the massage machine. When power is on, the back will not go down directly, only when you press any key, the massage machine will effect automatic detecting on back and the back will go down, after detecting, massage machine will start directly auto mode, press this key again, all movements will stop, massage roller will be automatically restored to the top part of backrest.

2. During working mode, press this key to set three shifts working time 10 mins, 20 mins and 30 mins, the default timing is 20 minutes. But experience time is 8 minutes.

3. In "on" status, press this key to choose music and massage synchronization, press this key again and the function will stop.

4. Press this key, enter into auto air pressure massage, all the back massage will continue. Press this key again, the air massage will be stopped.

5. "Zero Gravity" key, press this key to adjust backrest, seat and leg rest to zero gravity angle, when press this key again, it will come back to original pose.

6. In "on" status, press this key to choose "pain relieving" function, press this key again, the function will be stopped.

7. In "on" status, press this key to choose "pain relieving" function, press this key again, the function will be stopped.

8. In "on" status, press this key to choose "comfortable mood" function, press this key again, the function will be stopped.

9. In "on" status, press this key to move into 8 minute experience of all massage functions, press this key again, the function will be stopped.

10. When in "on" status, press this key to stop all massage functions.

11. When the footrest is in up position keep pressing this key to extend the leg rest, release the key when the extension stops.

12. Keep pressing this key to retract the leg rest, release the key when retraction stops.

13. In air pressure working mode, press this key to set intensity of air pressure massage.

14. Keep pressing this key and the leg rest will go up, release it and the leg rest will stop going up.

15. Keep pressing this key and the leg rest will go down, release it and the leg rest will stop going down.

16. Keep pressing this key and the backrest will go up and the leg rest will go down simultaneously, release it and the backrest and leg rest will stop moving.

17. Keep pressing this key and the backrest will go down and the leg rest will go up simultaneously, release it and the backrest and leg rest will stop moving.
18. In “ON” status, press this button to go into “Kneading”. Press it again to stop this function. Kneading can mix with other massage method.
19. In “ON” status, press this button to go into “Tapping”. Press it again to stop this function.
20. In “ON” status, press this button to go into “Pressing”. Press it again to stop this function.
21. In “ON” status, press this button to go into “Knocking”. Press it again to stop this function.
22. In “CUSTOM” mode, and massage method is Kneading or Knocking or Sync or Tapping, One can set the massage speed with 3 grades by pressing this button.
23. In “CUSTOM” mode, and massage method is Knocking or Pressing or Tapping, One can set the massage width by pressing this button.
24. In “ON” status, One can choose massage position (e.g. overall, shoulders back, waist, point) by pressing this button.
25. In “ON” status, press this button to choose “Point”, and fine adjust massage position upward.
26. In “ON” status, press this button to choose “Point”, and fine adjust massage position downward.
27. In “CUSTOM” mode, keep pressing this button to adjust massage machine go backwards continuously, release it to stop.
28. In “CUSTOM” mode, keep pressing this button to adjust massage machine go forwards continuously, release it to stop.
29. In “ON” status, press this button to start or stop air massage on waist...
30. In “ON” status, press this button to start or stop air massage on arms.
31. In “ON” status, press this button to start or stop air massage on buttock.
32. In “ON” status, press this button to start or stop air massage on shank.
33. In “ON” status, press this button to start or stop air massage on feet.
34. In “ON” status, press this button to start or stop mechanical and air massage.
35. In “ON” status, press this button to stop music.
36. In “ON” status, press this button to start music, press it again to pause.
37. In “ON” status, press this button to play last song.
38. In “ON” status, press this button to play next song.
39. In “ON” status, press this button to reduce volume.
40. In “ON” status, press this button to add volume.
41. Keep pressing the button to decline the seat, release to stop.
42. Keep pressing the button to rise the seat up, release to stop.

Digital display: When Standby it shows “==”, when the power is on, it shows balance working time. When air pressure is ON, press “intensity” button. It shows...

In automatic mode, orange, green, blue shows in turn.
Operation instruction and function illustration

**Step 1. Turn on power**

1. Put controller plug to A hole.
2. Put one end plug of power line to B hole.
3. Put electricity plug into socket.
4. Turn on the switch under the massage chair on the back, controller goes into standby at the same time. If no button pressed in 2 minutes, the chair goes into low-power consuming and standby status.
5. Press ON/OFF on controller.

**Step 2. Massage**

1. Choose massage function as per control operation instruction. As for massage method, refer to Controller Usage.
2. When time is up, massage turns off, but chair position remains, showing standby status.
3. If no button pressed in 2 minutes, the chair goes into low-power consuming and standby status.

**Step 3. Turn off the power**

1. Press on/off key on the control to turn off the massage machine and it will restore automatically.
2. Turn off power switch on the bottom of the chair after the rollers stay at storage position.
3. Unplug the power from the socket.

**Warning**

1. Before using, please remove the pillow mat and back mat to check the backrest and other parts, make sure they are complete. If a damage is found, please unplug the electricity and ask after sales for help.

**Caution**

1. Before sitting, make sure the chair (including armrest, legrest, backrest and seat sit) has no foreign material.
2. Make sure the chair is in storage position before sitting in.
3. When using the chair, please don't stand on it.

**Operation instruction and function illustration**

- **Backrest down**
  Press “DOWN” key on the control, the backrest will go down and legrest will go up simultaneously. Release this key; the backrest and legrest will be fixed at locked angle.

- **Backrest up**
  Press “UP” key on the control, the backrest will go up and legrest will go down simultaneously. Release this key; the backrest and legrest will be fixed at locked angle.

- **Legrest up**
  Press legrest “UP” key on the control, the legrest will go up slowly. Release this key, the legrest will be fixed at locked angle.

- **Legrest down**
  Press legrest “DOWN” key on the control, the legrest will go down slowly. Release this key, the legrest will be fixed at locked angle.

- **Legrest extend and retract**
  Legrest can extend or retract within a range of 210mm.

- **Arm massage and Shoulder massage**
  Put arms between arm and shoulder airbags before the embedded airbags filled with air. Press key to enjoy arm and shoulder massage.

- **Bend feet function**
  The foot rest can bend the feet up and down within a range of 30 degrees simultaneously and alternately.

- **Soft 3D Massage function**
  Open the flip-cover on the controller, press Kneading, Tapping, Knocking to perform separate function, press intensity to set strength, press width to adjust wide, medium, narrow position.

1. Please make sure there is nobody, no pet or nothing within permitted range for backrest and legrest to avoid any unexpected hurt or property loss.
2. When you adjust the backrest, be careful with the gap between the backrest and armrest.
3. When foot rest is bending the feet, don't stand up or getting off seat. Don't try to stop foot rest from working in case of getting hurt or damaging the chair.
4. For more information, please refer to controller usage.
Restoration of massage chair

1. Make sure there is no people or pet or nothing within the range of backrest and legrest.

2. Make the backrest and legrest return to restoring position by operating the relevant button (or press ON/OFF).

3. After restoring, put the controller back to the controller holder.

4. Put the back mat and pillow mat away on the backrest.

5. Switch off power.

6. Unplug the electricity from the socket. (Attention: hold the right plug position)

7. Clean the chair if necessary.

Attention

- After Using, press ON/OFF to end all the massage method and wait for restoration. Make sure to cut the electricity to avoid any unexpected hurt to children or pets.
- After using, turn off the power, unplug the electricity. Avoid moisture, dirt and aging of insulation in case of causing damage.

Clean and maintenance

Synthetic leather

- General cleaning
  Clean with clean, soft and dry cloth slightly.
  (Chemical or medical cleaning products are forbidden)

- If leather is dirty
  Dip soft cloth into 3-5% neutral detergent solution, squeeze it and clean the stain on the surface softly.
  Wash cloth, squeeze it and wipe the detergent.
  Dip cloth into weak neutral detergent, squeeze it and clean.
  Propellant, diluent or alcohol are prohibited
  Allow to dry.
  Wipe with water-dipped but squeezed cloth.
  Air blower is prohibited

Plastic parts

- Clean the controller
  Wipe with soft cloth after squeezing.
  Allow to dry.
  Propellant, diluent or alcohol are prohibited

Cloth material

- Dip cloth into weak neutral detergent, squeeze it and clean the material surface.
  (Diluent, gas, alcohol are prohibited)

- Brush the dirty parts with weak neutral detergent, avoid excessive brushing.

- Excessive cleaning may cause damage to cloth material.

- Wipe with water-dipped but squeezed cloth.

- Allow to dry.

About cleaning

- Before cleaning, unplug the electricity, don't touch plug with wet hands.
- Make sure hands are dry when plugging to the socket.
- If failed to follow the mentioned instruction, one may get electric shock or burnt.
<table>
<thead>
<tr>
<th>Trouble</th>
<th>Possible reason</th>
<th>Troubleshooting</th>
</tr>
</thead>
<tbody>
<tr>
<td>The massage chair can’t work after power is on.</td>
<td>Check if the control is on or not.</td>
<td>Open control switch</td>
</tr>
<tr>
<td></td>
<td>Not choose massage function</td>
<td>Choose massage function</td>
</tr>
<tr>
<td></td>
<td>Check whether the plug and socket is poor contact.</td>
<td>Make sure plug and socket are connected</td>
</tr>
<tr>
<td></td>
<td>Wire or plug has damaged.</td>
<td>Please ask manufacturer or appointed or authorized maintenance man for checking and replacement</td>
</tr>
<tr>
<td></td>
<td>The fuse burned out.</td>
<td>Replace fuse of same specification</td>
</tr>
<tr>
<td></td>
<td>Something wrong with inner circuit</td>
<td>Please asked appointed or authorized maintenance man for checking and repairing</td>
</tr>
<tr>
<td>There is beep sound inside the massager while working</td>
<td>It is sound of air pump, motor and mechanical parts.</td>
<td>Normal sound, no need to pay attention to it</td>
</tr>
<tr>
<td>Different height of the left roller and right roller.</td>
<td>Massage rollers work on shifts.</td>
<td>Normal, no need to pay attention to it</td>
</tr>
<tr>
<td>Sound suddenly becomes much louder while working</td>
<td>Check if it is due to long time working.</td>
<td>Turn off the power to have the massager rest for over half an hour before next turn working</td>
</tr>
<tr>
<td></td>
<td>Inner parts fretted away due to long time work. It’s normal</td>
<td>Please asked appointed or authorized maintenance man for checking and repairing</td>
</tr>
<tr>
<td>Massage function suddenly stops while working.</td>
<td>Suddenly power-down</td>
<td>Turn off the power to have the massager power again</td>
</tr>
<tr>
<td></td>
<td>Setting time is up.</td>
<td>Connect the electricity power again</td>
</tr>
<tr>
<td>Neither the backrest nor the legrest can be lay down.</td>
<td>Check if there are any obstacles; the chair overloads; for the sake of safety, sometimes the massage machine may automatically stop working.</td>
<td>Remove the obstacles; turn off the power to have the massager rest for over half an hour before next turn working</td>
</tr>
<tr>
<td>The chair can’t return to its original position.</td>
<td>Excessive operation; setting time is up.</td>
<td>Please asked manufacture or appointed or authorized maintenance man for checking and replacement</td>
</tr>
<tr>
<td>Controller gives out heat</td>
<td>Caused by long time using</td>
<td>Stop using it; if it gives too much heat. Turn to assigned repair division for help</td>
</tr>
<tr>
<td>Electric wire or plug give out heat</td>
<td>It may work overload</td>
<td>Turn off the power to have the massager rest for over half an hour before next round working</td>
</tr>
<tr>
<td></td>
<td>other abnormal case</td>
<td>Stop using and ask appointed maintenance man for help</td>
</tr>
<tr>
<td>Airbag doesn’t work</td>
<td>Air pipes may be squeezed when installing.</td>
<td>Reinstall the armrest and avoid squeezing pipe</td>
</tr>
<tr>
<td></td>
<td>The connector is not connected well</td>
<td>Reinstall the armrest and connect the connector well</td>
</tr>
</tbody>
</table>

Note: If above-mentioned reasons are not included, please turn off the power switch on the outside of the right armrest, unplug the power and contact your dealer or our company for repair or maintenance.